



SUNPRIME C-LOUNGE BEACH & SPA HOTEL, ADULT ONLY

SUMMER 2024

16+ ADULT ONLY & NO SMOKING SUNPRIME CONCEPT HOTEL

Hotel name:	SUNPRIME C-LOUNGE HOTEL BEACH & SPA
Hotel star rating (send certificate of star rating):	5
Hotel's total area (how many square meters?):	4000
Location of the Hotel (town):	TOSMUR / ALANYA
Name of the nearest town, distance to it:	200 METERS / OBA
Name of the nearest airport, distance to it:	35 KILOMETERS / ALANYA GAZIPASA AIRPORT
Nearby hotels (names):	BAYAR BEACH HOTEL, KAILA BEACH HOTEL , GRAND KAPTAN HOTEL
Telephone:	00 90 242 514 20 00
Web:	www.c-loungehotel.com
E-mail:	info@c-loungehotel.com
Description of the hotel:	5 STAR WELLNESS & SPA HOTEL FOR ADULTS ONLY (+ 16) NO SMOKING HOTEL (4 designated smoking points)

Check in:	14 00
Check out:	12 00
Late check out (after 12 00):	Always costs extra.

English, Russian, French & German speaking staff YES

UNITS	How many buildings?	How many floors?
Main building	1	6
Number of elevators/lifts	2	

Hotel Features	
Year of construction:	2015
Accommodation with pets (dogs, cats and in room or special area)	NO
Smoking allowed (specify places)	ONLY AT 4 SPECIALLY DESIGNATED SMOKING STATIONS.
Water pipe allowed - NO	NO. Not allowed at any area nor at the beach/jetty.

Accepted Credit Cards	YES	NO
Visa	YES	
MasterCard	YES	
AmEx		NO
Others cc		NO

Handicapped Rooms	FREE	EXTRA COSTING	NUMBER OF ROOMS
Wheelchair Friendly Rooms			2 handicapped rooms.
Floor	1ST FLOOR with lift	(LIFTS ARE WHEELCHAIR ACCESSIBLE)	
Balcony	YES		
Bath or shower	SHOWER WITH SEAT		
Size of the door	90 CENTIMETERS		
Ramps	YES		
Wheelchairs (pay or free)	NOT AVAILABLE		
Special elevators/lifts in the building	NO	OUR LIFTS ARE FIT FOR WHEELCHAIR	
Special entrances to the beach	YES		
Special, higher sunbed at the beach & pool	YES		
Special equipment in the pool	POOL LIFT		
Special pool elevator/lift	YES (free)		

* OUTSIDE ACTIVITIES AND FACILITIES' OPENING DATES DEPEND ON THE WEATHER CONDITIONS. THERE MAY BE UNAVAILABILITY OR ABSENCE AT THE STARTING OR ENDING OF THE PERIODS. THE HOTEL CAN NOT BE HELD RESPONSIBLE OF THIS KIND OF UNAVAILABILITIES.

* SWIMSHOES ARE ADVISED AT THE BEACH DUE TO ROCKY SEA BED.

* ALL FREE CATERING ITEMS ARE FREE FOR ONLY ALL INCLUSIVE BOOKINGS.

* **IMPORTANT NOTE: THERE ARE MANY FREE ROAMING CATS ALL AROUND THE HOTEL AS TURKEY HAS MANY STRAY CATS ON THE STREETS. WE DO NOT TAKE RESPONSIBILITY FOR THE CATS ENTERING AND WANDERING IN OUR GARDEN. WE DO NOT ACCEPT ANY RESPONSIBILITY IN ANY POSSIBLE CAT ALLERGY. THERE IS A HOUSE CAT VACCINATED AND CHIPPED WHICH STAYS AT THE LOBBY AREA.**

* THE CHILDREN ARE ALLOWED AT THE BEACH. THE BEACHES, DEFINED AS 50 METERS FROM THE SEA, CAN NOT BE PRIVATE AREAS ACCORDING TO TURKISH COAST LAW, ARTICLE 4 AND 5. THE CHILDREN ARE ALLOWED AT THE C-LOUNGE PATISSERIE WHICH IS A PUBLIC CAFE IN FRONT OF THE HOTEL.

Sunprime C-Lounge Beach & Spa Hotel, Alanya

Season: SUMMER 2024

Category: 5 stars

16+ ADULT ONLY AND NO SMOKING SUNPRIME CONCEPT HOTEL

ALL INCLUSIVE CONCEPT / GUEST WELCOME & INFORMATION SHEET summer

Lobby

The reception is open 24 hrs.

Reception is called by dialling 9 for any assistance or question.

Free WIFI is available after checking into the room and after logging in at network “ Sunprime C-Lounge “

<http://clounge.sunprime.net/>

1st Step: Room number

2nd Step: Birth date

3rd Step: E Mail address

4th Step: Connected to the net.

Wi Fi Connection is available in the rooms and in the whole hotel area including the jetty and the beach.

Fire Safety

There is a fire escape plan in each room, at the back of the door. For special assistance due to physical disability or in case of an emergency, the reception should be called by dialing 9.

Safety Box

All rooms are equipped with safety boxes which are free of charge. Please note that the hotel cannot be held responsible for any items not kept in the safety box.

The Hotel is Non-Smoking Hotel.

There are 4 smoking points at the hotel. Please check them at ” No Smoking Hotel Information” below.

NON-SMOKING HOTEL INFORMATION

Our Smoking Policy;

Smoking, including the use of electronic cigarettes, is only permitted in designated smoking zones at the outdoor areas of the hotel.

It is not allowed to smoke in the rooms and room balconies. There are 4 "Smoking Points" in the hotel. You can smoke at these points:

1-Patisserie terrace.

2-Restaurant, one smoking table.

3-Pool side, one smoking table.

4-At the left side of hotel entrance door.

Due to precautions of fire, water pipe is prohibited in all indoor and out door areas including the rooms, balconies, pool side, beach and the jetty.

Beach Towels

You can have your beach towels from the SPA center at the basement floor.

Please return your towel card and room key cards to the hotel reception when you check out. Losing your towel card costs 20 Euros.

The Restaurant Buffet

Breakfast 07:00-10:30

Lunch 12:30-14:00

Dinner 19:00-21:00

Snack Menu by the pool 10:30-24:00

Coffee & Tea Time 10:00-22:00

(at the Patisserie)

Ice Cream (Patisserie) 13:00-16:00

Packaged Ice Cream and Ice Cream at the hotel market costs extra.

A La Carte Restaurant 19 00 – 21 00 (Except Sundays)

**1st dinner costs 5 Euro/guest is available by booking at least 2 days in advance at the reception or at the guest relations desk.
1st dinner 5 Euro per guest is possible with a minimum of 7 days stay and All Inclusive Bookings.
A la Carte Restaurant is closed on each Sunday.**

Bar All Inclusive

Lobby Bar 10:00-24:00
Pool Bar 10:00-24:00
Beach Bar 10:00-17:00 (Serves water, coffee, soft drinks and beer only) Ice cream at the beach costs extra.

All local alcoholic drinks are included in the All Inclusive system.
Room Service costs extra and it is available 24 hours. The telephone number for room service is 231.

ALL FREE CATERING ITEMS ARE FREE FOR ONLY ALL INCLUSIVE BOOKINGS.

Yeni Rakı, all imported alcoholic drinks and cocktails made of these, all in bottle served drinks and fresh squeezed fruit juices cost extra.

Spa (treatments costs extra) 09:00-18:00 Booking in advance at the spa reception is necessary.
Sauna and Turkish Bath 11:00-12:00 Booking in advance at the spa reception is necessary.
16:00-18:00

Spa, Turkish Bath and hairdresser should be booked in advance, even for free use of sauna.
Making self peeling or scrubbing and applying face or body mask is not allowed in the sauna or steam room.
Due to cultural diversities, it is not allowed entering naked to the spa nor using spa facilities naked.

Hairdresser (costs extra) 10:00-18:00 Booking in advance at the hairdresser is necessary.
Hotel Market (costs extra) 09:00-24:00
Doctor (costs extra) 10:00-18:00 (24 hours available by phone call)
Laundry (costs extra)

All the hours above may be changed by the management.

IMPORTANT NOTE: THERE ARE MANY FREE ROAMING CATS ALL AROUND THE HOTEL AS TURKEY HAS MANY STRAY CATS ON THE STREETS.
WE DO NOT TAKE RESPONSIBILITY FOR THE CATS ENTERING AND WANDERING IN OUR GARDEN.

Additional information

All rooms are standard. The only difference is view from the balcony.
Location, size, utensils in the rooms and furnishings do not differ.
All room types in the hotel are the same and they are all in the same building, only the location and the view are different.

The hotel is a no smoker hotel. Please check “ no smoker hotel information “ sheet below for further information.

Due to fire precautions, waterpipes are not allowed at the hotel, in the rooms, at the balconies, by the pool, at the beach or at the jetty or at any area of the hotel.

Playing private music via music box speakers are not allowed in through the hotel, by the pool side and at the beach or jetty.

For all outside facilities, season starting dates and season ending dates are completely dependant on the weather conditions, i.e; outside facilities can be closed earlier than planned or can be opened later than planned.

IMPORTANT:

ONE BEACH TOWEL CARD IS GIVEN TO EACH GUEST UPON ARRIVAL AT THE RECEPTION. BEACH TOWELS CAN BE TAKEN AND CHANGED AT THE SPA CENTER BY GIVING THE BEACH TOWEL CARD TO THE SPA CENTER.

ON THE DEPARTURE DAY, GUESTS CAN GIVE BACK THE BEACH TOWEL TO THE SPA RECEPTION AND TAKE BACK THEIR BEACH TOWEL CARD. THE RECEPTION WILL DEMAND BACK THE BEACH TOWEL CARD DURING THE CHECK OUT PROCEDURES.

IF THE CARD IS NOT RETURNED BACK TO THE RECEPTION IT WILL COST 20 EUROS PER LOST BEACH TOWEL CARD.

GUESTS CAN CHANGE BEACH TOWELS AT THE SPA CENTER BETWEEN 09 30 - 18 00

OUTSIDE ACTIVITIES AND FACILITIES' (SUCHS AS JETTY, POOL BAR OR BEACH BAR) OPENING DATES DEPEND ON THE WEATHER CONDITIONS.

THERE MAY BE UNAVAILABILITY OR ABSENCE AT THE STARTING OR ENDING OF THE SEASONS SUCH AS; JETTY, OUTDOOR POOL, BEACH BAR, SUN BEDS OR UMBRELLAS OR TABLE TENNIS.

THE HOTEL CAN NOT BE HELD RESPONSIBLE FOR THIS KIND OF UNAVAILABILITIES.

NO SMOKING HOTEL CONCEPT INFORMATION SHEET

Our Non-Smoking Hotel Description is as follows;

As one of the requirements of the Sunprime Concept, Sunprime C-Lounge Hotel started to operate as a non-smoking hotel in Summer 2023.

We owe you the detailed information about this change and we believe that this change will have a very positive impact on both our guests' well being and our hotel concept as having already a relax and well being focused concept. To avoid any future problems with our future guests, we kindly request you to update our information in all media describing the Sunprime C-Lounge Hotel, such as your fact sheet, agency prospectus, catalogue, web page, online sales, etc. , we kindly ask you to check the detailed information below;

The name briefly defined as "cigarettes" includes all tobacco products, chewing tobacco, all types of cigarettes, cigars, pipes or hookahs, and all electronic cigarettes.

Our Non-Smoking Hotel Description is as follows;

ROOMS:

*Smoking tobacco products, any kind of cigarettes, cigars, pipes or hookahs or electronic cigarettes or chewed tobacco **will not be allowed** in the guest rooms.*

ROOM BALCONIES:

*Smoking tobacco products, any kind of cigarettes, cigars, pipes or hookahs or electronic cigarettes or chewed tobacco **will not be allowed** at the balconies of the guest rooms.*

COMMON AREAS:

*Smoking tobacco products, any kind of cigarettes, cigars, pipes, or electronic cigarettes or chewed tobacco **will not be allowed** at the general areas EXCEPT the **4 Smoking Points** specified below:*

1- *Outdoor of the hotel entrance: Smoking tobacco products, any kind of cigarettes, cigars, pipes or electronic cigarettes or chewing tobacco will be allowed **at the designated area by the outdoor area to the left of the hotel's main entrance door.** *Smoking water pipes/ hookah / shisha is **not allowed** at this point and also within the whole hotel area including the beach and the jetty.*

2- *Outdoor terrace of the patisserie: Smoking tobacco products, any kind of cigarettes, cigars, pipes or electronic cigarettes or chewing tobacco will be allowed **at the outdoor part of the hotel patisserie.** *Smoking water pipes/ hookah / shisha is **not allowed** at this point and also within the whole hotel area including the beach and the jetty.*

3- *Outdoor terrace of the main restaurant: Smoking tobacco products, any kind of cigarettes, cigars, pipes or electronic cigarettes or chewing tobacco will be allowed **at the point by the far end of the right wing,** on the terrace of the hotel's main restaurant. There will be no seats nor chairs*

reserved for smokers in this area. There will be only one table and ashtrays. *Smoking water pipes/ hookah / shisha is **not allowed** at this point and also within the whole hotel area including the beach and the jetty.

4- Poolside: Smoking tobacco products, any kind of cigarettes, cigars, pipes or electronic cigarettes or chewing tobacco will be allowed **by the pool at one point with one table** and ashtrays only. There will be no seats nor chairs reserved for smokers in this area. *Smoking water pipes/ hookah / shisha is **not allowed** at this point and also within the whole hotel area including the beach and the jetty.

The beach and the jetty:

Smoking tobacco products, any kind of cigarettes, cigars, pipes or electronic cigarettes or chewing tobacco will be allowed on the private pier/jetty/deck and at the beach in front of our hotel. *Smoking water pipes/ hookah / shisha is **not allowed** within the whole hotel area including the beach and the jetty.

IMPORTANT:

Please kindly note; due to Fire & Safety Precautions of our hotel, Hookah/Water Pipe/Shisha are not allowed at all in any area of the hotel or at the beach/jetty.

* Information for cat allergic guests; Please, be aware in advance that there are many cats around the hotel and sometimes also at the outdoor facilities of the hotel. There is one hotel cat inside the lobby area which is vaccinated and chipped.

Sunprime C-Lounge Beach & Spa Hotel, Alanya

Season: Summer 2024

Category: 5 stars

ADULT ONLY, 16+

16+ ADULT ONLY AND NO SMOKING SUNPRIME CONCEPT HOTEL

accommodation type: WELLNESS,SPA & BEACH HOTEL
Address: Ahmet Tokus Cad.
No: 7
Zip code: 07400
Town / Destination: Alanya
District: Tosmur
Country: Turkey
Year of construction: 2015

email: info@c-loungehotel.com

telephone: (+90) 532 340 82 00

homepage: <http://www.c-loungehotel.com>

Location and Nearby Attractions

- directly at the beach, only separated by the coastal road
- longitude: 32.043978 | latitude: 36.529302
- beach details: private pebble/stone beach/rocky sea bed (beach shoe advised)
AVAILABILITY DEPENDS ON THE WEATHER CONDITIONS.
private jetty at the beach **DEPENDING ON THE WEATHER CONDITIONS, OPENING MAYBE DELAYED OR CLOSING MAYBE EARLIER THAN PLANNED.**
- distance (approx.): to the airport Antalya (AYT): 150 km
to Alanya Gazipaşa (GZP) Airport : 35 km
to the city/town centre: 5 km
to the shopping street: 200 m
to restaurants/bars: 500 m

Amenities and facilities

- hotel complex: cosy, family-friendly, friendly, romantic, elegant modern minimalist & simple.
- number of main buildings: 1, number of floors: 6
- total number of rooms/accommodation units: 164
- reception area, reception (7/24 open, lounge area, 2 lift(s), WiFi (inclusive) in all public areas
- total number of restaurants: 2 in summer and 1 in winter.
- buffet restaurant 'Main Restaurant', indoor with an outdoor terrace.
- A la carte restaurant (5 Euro/person with the 1st dinner, only with all inclusive package, 1 x per stay , for a minimum stay of 7 nights, local and Mediterranean cuisine, indoor.
2nd and next dinners at A la Carte Restaurant cost as menu price) available in summer only.

A la Carte Restaurant – Serves only in summer - (19 00 – 21 00) **available with 5 Euro cost for one dinner per stay per guest with a minimum 7 days all inclusive booking. Booking in advance at the hotel reception is necessary. A la Carte Restaurant is closed on Sundays.**

- number of bars: 4 (in summer)
- restaurant bar (no stools at the bar, service staff serves drinks to the table) open at buffet times.
- lobby bar – open between 10 00 – 24 00 (in summer)
- pool bar – open between 10 00 – 24 00 (available in summer)
AVAILABILITY DEPENDS ON THE WEATHER CONDITIONS AT THE BEGINNING OR AT THE END OF THE SEASON CHANGES.
- beach bar – open between 10 00 – 17 00 (available in summer)
AVAILABILITY DEPENDS ON THE WEATHER CONDITIONS AT THE BEGINNING OR AT THE END OF THE SEASON CHANGES.
- number of cafés: 1
- Patisserie C-Lounge, open between 10 00 – 22 00 cookies, cakes, warm drinks and ice cream (only in Summer) served.
There is no alcohol service at the patisserie.
Ice Cream in Summer between 13 00 – 16 00
- TV area/corner, lounge, minimarket (consumptions from the mini market cost extra)
- distance to the nearest ATM: 50 meters.
- doctor's consultation (costs extra /charged extra)
- laundry/ironing service (costs extra /charged extra)

- swimming pool - total number: 1 (fresh water)
AVAILABILITY DEPENDS ON THE WEATHER CONDITIONS AT THE BEGINNING OR AT THE END OF THE SEASON CHANGES.
- sun loungers always available at the swimming pool (inclusive), at the beach & private jetty (inclusive)
AVAILABILITY DEPENDS ON THE WEATHER CONDITIONS AT THE BEGINNING OR AT THE END OF THE SEASON CHANGES.
- parasols always available at the swimming pool (inclusive),at the beach & private jetty (inclusive)
AVAILABILITY DEPENDS ON THE WEATHER CONDITIONS AT THE BEGINNING OR AT THE END OF THE SEASON CHANGES.
- beach/pool towels: for the swimming pool (inclusive); for the beach (inclusive)
- the beach and the private jetty (the jetty is available only in summer and availability or opening date of the jetty in summer depends on the weather conditions.)
- the tunnel to the beach & to the jetty: private tunnel on the right of the swimming pool leading to the beach without going out of the hotel. Closes at 19 00 in summer.
- open parking on the street in front of the hotel (subject to availability) at the street in front of the hotel. Not available on Thursdays and on Wednesday evenings due to local bazaar.
- credit cards: VISA, Mastercard
- bookable from the age of (years): 16
- Taxi and intercity bus connections available.
- Private airport transfers are available with extra cost.
- No pets are allowed regardless of the size or weight.
- Waterpipe is not allowed at the hotel, at the pool and nor at the beach and jetty.

Sports

- use of waters sports facilities is at the beach is dependent on season and weather. Water sports cost extra.
- fitness & sport activities: gym and fitness room(inclusive).
- ball sports: table tennis (inclusive) equipments available at the reception.

Entertainment

- daytime animation: unobtrusive; occasionally
- evening entertainment: unobtrusive; live music; 2 x times per week; flute performance twice a week, DJ Show twice a week, Belly Dancer once a week. These performances may vary due to availability of the musicians.

Wellness

- Booking in advance for any service at the spa reception is necessary.
- Turkish bath (inclusive) Booking in advance at the spa reception is necessary
- Services (for an additional charge): massages, booking in advance at the spa reception is necessary.
- Turkish bath and sauna is inclusive between certain hours, reservation needed in advance at the Spa Reception and limited number of people acceptable at one time at the Turkish Bath or sauna.

Spa, Turkish Bath and hairdresser requires booking in advance, even for free use of the spa.

Due to hygienic reasons, making self peeling or scrubbing and applying face or body mask is not allowed in the sauna and steam room.

Due to cultural diversity of the hotel, it is not allowed entering naked to the spa and using spa facilities naked.

Rooms (All the hotel rooms is used as Double or Single Rooms)

room size (approx.): 24 sqm

- location: all rooms are located in the main building
- sofa (not extensible)
- rain shower/toilet
- bathrobes,bathand hand towels, coffee and tea making facilities, flat-screen TV, hair dryer, iron, ironing board, music channel, satellite TV, slippers, telephone
- balcony or terrace
- WiFi (inclusive)
- safe (inclusive)
- mini-bar (inclusive), Contents: water & soda water
- restocking of the mini-bar (inclusive, 1 x daily) with water
- air conditioning (inclusive), centralised control
- room service (with an additional charge from the menu 7/24 hour available)
- available also for single or double occupancy,
- available as twin bed or French bed upon information by booking (necessary).
- each hotel room has EITHER 2 twin beds + 1 sofa (non expansible) OR 1 french bed (depends on the guest preference) + 1 sofa (non expansible)
- triple occupancy available if only the 3rd person sleeps on the sofa. The sofa is not extensible and extra bed into the room is not available.

Triple rooms

The hotel uses double rooms with two single beds and a sofa

OR

with 1 Double Bed and a sofa as triple rooms.

All hotel rooms have either a double bed and a sofa OR two single beds and a sofa and none of the rooms have 3 separate beds.

The sofa used for the 3rd person is not a sofa bed and the sofa is not extensible.

Check out & Late check out

The check-out time from the room on the departure day is at 12:00 noon.

For a later check-out; guests need to inform the reception one day before the departure day and they need to pay extra to stay in the room longer than 12 00 o' clock.

After leaving the room at 12 noon, guests can still use the pool, beach, luggage room, shower room, restaurants and bars for free until their pick up time.

FOOD & BEVERAGE

- all inclusive (see below)

All-inclusive

- breakfast: buffet
- lunch: buffet
- dinner: buffet
- late riser breakfast from 10:00 to 10:30 o'clock
- coffee and cakes/pastries from 10:00 to 22:00 o'clock
- snacks from 11 30 to 24 00 by the pool side
- ice cream from 13 00 to 16 00 at the patisserie (only in summer)
- selected local alcoholic drinks from 10:00 to 00:00 o'clock
- selected local non-alcoholic drinks from 10:00 to 00:00 o'clock
- fresh squeezed juices always cost extra.
- all imported drinks, Yeni Rakı, drinks served in bottle and fresh squeezed juices always cost extra.
- all food and beverage consumption before 10 00 am and after midnight cost extra.
- room service always costs extra, also within all inclusive hours.
- 1 Dinner per person at A la Carte Restaurant costs 5 Euro per person for the 1st dinner for minimum 7 days booked All Inclusive booked guests. Booking in advance at the hotel reception is required and it is closed on Sundays. A la Carte Restaurant is available only in summer.
- Lobby Bar from 10 00 to 00 00
- Pool Bar from 10 00 to 00 00 (Available only in summer)
- Beach Bar from 10 00 to 17 00 (Available only in summer) serves only water, beer, coffee and soft drinks. Ice Cream at the beach cost extra.
- Restaurant Bar available at buffet times.
- ALL FREE CATERING ITEMS ARE FREE FOR ONLY ALL INCLUSIVE BOOKINGS.

Birthdays

- All birthdays are greeted by a small cake & card in the room at 14 00. We kindly ask guests to make their room accessible on their birthday and turn off "do not disturb light" at their door on around 14 00, please.

Additional information

All rooms are standard. The only difference is view from the balcony.

Location, size, utensils in the rooms and furnishings do not differ.

All room types in the hotel are the same and they are all in the same building, only the location and the view are different.

The hotel is a no smoker hotel. Please check " no smoker hotel information " sheet below for further information.

Waterpipes are not allowed at the hotel, in the rooms, at the balconies, by the pool, at the beach, at the jetty or at any area of the hotel, due to fire precautions.

Playing private music via music box speakers are not allowed in through the hotel, by the pool side⁵ and at the beach or jetty.

IMPORTANT:

ONE BEACH TOWEL CARD IS GIVEN TO EACH GUEST UPON ARRIVAL AT THE RECEPTION. BEACH TOWELS CAN BE TAKEN AND CHANGED AT THE SPA CENTER BY GIVING THE BEACH TOWEL CARD TO THE SPA CENTER.

ON THE DEPARTURE DAY, GUESTS CAN GIVE BACK THE BEACH TOWEL TO THE SPA RECEPTION AND TAKE BACK THEIR BEACH TOWEL CARD. THE RECEPTION WILL DEMAND BACK THE BEACH TOWEL CARD DURING THE CHECK OUT PROCEDURES.

IF THE CARD IS NOT RETURNED BACK TO THE RECEPTION **IT WILL COST 20 EUROS** PER LOST BEACH TOWEL CARD.

GUESTS CAN CHANGE BEACH TOWELS AT THE SPA CENTER BETWEEN 09 30 - 18 00

OUTSIDE ACTIVITIES AND FACILITIES' OPENING DATES DEPEND ON THE WEATHER CONDITIONS. THERE MAY BE UNAVAILABILITY OR ABSENCE AT THE STARTING OR ENDING OF THE SEASONS SUCH AS; JETTY, OUTSIDE POOL, SUN BEDS OR UMBRELLAS OR TABLE TENNIS. THE HOTEL CAN NOT BE HELD RESPONSIBLE OF THIS KIND OF UNAVAILABILITIES.

IMPORTANT NOTE: THERE ARE MANY FREE ROAMING CATS ALL AROUND THE HOTEL AS TURKEY HAS MANY STRAY CATS ON THE STREETS. WE DO

NOT TAKE RESPONSIBILITY FOR THE CATS ENTERING AND WANDERING IN OUR GARDEN.

NO SMOKING HOTEL CONCEPT INFORMATION SHEET

As one of the requirements of the Sunprime Concept, Sunprime C-Lounge Hotel started to operate as a non-smoking hotel in Summer 2023.

To avoid any problems regarding this with our future guests, we kindly request you to update our information in all media describing the Sunprime C-Lounge Hotel, such as your fact sheet, agency prospectus, catalogue, web page, online sales, etc.

The name briefly defined as "cigarettes" includes all tobacco products, chewing tobacco, all types of cigarettes, cigars, pipes or hookahs, and all electronic cigarettes.

Our Non-Smoking Hotel Description is as follows;

ROOMS:

Smoking tobacco products, any kind of cigarettes, cigars, pipes or hookahs or electronic cigarettes or chewed tobacco will not be allowed in the guest rooms.

ROOM BALCONIES:

Smoking tobacco products, any kind of cigarettes, cigars, pipes or hookahs or electronic cigarettes or chewed tobacco will not be allowed at the balconies of the guest rooms.

COMMON AREAS:

Smoking tobacco products, any kind of cigarettes, cigars, pipes, or electronic cigarettes or chewed tobacco will not be allowed at the general areas EXCEPT the 4 Smoking Points specified below:

1- Smoking tobacco products, any kind of cigarettes, cigars, pipes or electronic cigarettes or chewed tobacco will be allowed only at the specially designated point reserved by the outdoor area to the right of the hotel's main entrance door.

2- Smoking tobacco products, any kind of cigarettes, cigars, pipes or electronic cigarettes or chewed tobacco will be allowed at the the specially designated point on the right side of the hotel

patisserie, by the outdoor area facing the table tennis place

3- Smoking tobacco products, any kind of cigarettes, cigars, pipes or electronic cigarettes or chewed tobacco will be allowed at the point by the far end of the right wing, on the terrace of the hotel's main restaurant. There will be no seats nor chairs reserved for smokers in this area.

4- Except water pipes, smoking tobacco products, any kind of cigarettes, cigars, pipes or electronic cigarettes or chewed tobacco will be allowed on the private pier/jetty/deck and at the beach in front of our hotel.

Please kindly note; Due to Fire & Safety Precautions of our hotel, Hookahs/Water Pipes are not allowed at all in any area of the hotel nor at the beach/jetty.

ALL INCLUSIVE CONCEPT / GUEST WELCOME & INFORMATION SHEET summer

Lobby

The reception is open 24 hrs.

Reception is called by dialling 9 for any assistance or question.

Free WIFI is available after checking into the room and logging in network " Sunprime C-Lounge " :

<http://clounge.sunprime.net/>

1st Step: Room number

2nd Step: Birth date

3rd Step: E Mail address

4th Step: Connected to the net.

Wi Fi Connection is available in the rooms and in the whole hotel area including the jetty and the beach.

Fire Safety

There is a fire escape plan in each room, at the back of the door. For special assistance due to physical disability or in case of an emergency, the reception should be called by dialling 9.

Safety Box

All rooms are equipped with a safety boxes which are free of charge. Please note that the hotel cannot be held responsible for any items not kept in the safety box.

The Hotel is Non-Smoking Hotel.

There are 4 smoking points at the hotel. Please check them at " No Smoking Hotel Information" below.

Due to precautions of fire, water pipe is prohibited in all indoor and out door areas including the rooms, balconies, pool side, beach and the jetty.

The Restaurant Buffet

Breakfast	07:00-10:30
Lunch	12:30-14:00
Dinner	19:00-21:00
Midnight soup	23:00-24:00

The Restaurant

Snack Menu by the pool 11:30-16:00

Coffee & Tea Time 10:00-22:00

(at the Patisserie)

Ice Cream (Patisserie) 13:00-16:00

Packaged Ice Cream and Ice Cream at the hotel market costs extra.

A La Carte Restaurant 19 00 – 21 00 (Except Sundays)

1st dinner costs 5 Euro per guest is available by booking at least 2 days in advance at the reception or at the guest relations desk. 1st dinner per guest cost 5 Euro is possible with a minimum of 7 days stay.

A la Carte Restaurant is closed on each Sunday.

Room service costs extra and available 24 hours. Room Service telephone number: 231

Bar All Inclusive

Lobby Bar	10:00-24:00
Pool Bar	10:00-24:00
Beach Bar	10:00-17:00 (Serves water, coffee, soft drinks and beer only) Ice cream at the beach costs extra.

All local alcoholic drinks are included in the All Inclusive system.

ALL FREE CATERING ITEMS ARE FREE FOR ONLY ALL INCLUSIVE BOOKINGS.

Yeni Raki, all imported alcoholic drinks and cocktails made of these, all in bottle served drinks and fresh squeezed fruit juices cost extra.

Spa (treatments costs extra)	09:00-18:00
Sauna and Turkish Bath	11:00-12:00 16:00-18:00

Spa, Turkish Bath and hairdresser should be booked in advance, even for free use.

Due to hygienic reasons, making self peeling or scrubbing and applying face or body mask is not allowed in the sauna or steam room.

Due to cultural diversity in the hotel ,it is not allowed entering spa naked and using spa facilities naked.

Hairdresser (costs extra)	10:00-18:00
Hotel Market (costs extra)	10:00-18:00
Doctor (costs extra)	10:00-18:00 (24 hours available by phone call)

*All the hours above may be changed by the management.

*The outdoor facilities season openings may be delayed or may close earlier than announced depending on the weather conditions.

* Information for cat allergic guests; Please, be aware in advance that there are many cats around the hotel and sometimes also at the outdoor facilities of the hotel. There is one hotel cat inside the lobby area which is vaccinated and chipped.