

Dear Guests, welcome on behalf of all our employees. We are very happy to welcome you

ULTRA ALL INCLUSIVE SYSTEM FOOD INFORMATION

Breakfast	Amber Restaurant&Terrace	07:00 – 10:00
Late Breakfast	Amber Restaurant&Terrace	10:00 – 10:30
Gözleme	Snack Restaurant	11:00 – 16:00
Snack bar (buffet)	Snack Restaurant	12:00 – 16:00
Tea & Cake Time & Ice Cream	Snack Restaurant	12:00 – 17:00
Lunch	Amber Restaurant&Terrace	12:30 – 14:00
Lunch Kids' Menu	Amber Restaurant	12:00 – 13:00
Baked potato (Kumpir)	Snack Restaurant	16:00 – 17:00
Lokma	Snack Restaurant	17:00 – 18:00
Dinner	Amber Restaurant&Terrace	19:00 – 21:00
Dinner Kids' Menu	Amber Restaurant	18:30 – 19:30
Night Soup	Amber Restaurant	23:30 – 00:00
Mini Breakfast Buffet	Amber Restaurant	00.00 – 06:00
A'la Carte (Turkish, Italian, Fish), reservation should be made at the Guest Relations desk (01.05-31.10)	Turkuaz, Sapphire, Mavi	19:00 – 21:00

ULTRA ALL INCLUSIVE SYSTEM BEVERAGE INFORMATION

Soft / Hot & Local Alcoholic Beverages	Cinna Bar	10:00 – 00:00
Soft / Hot & Local Alcoholic Beverages	View Bar	10:00 – 00:00
Soft / Hot & Local Alcoholic Beverages	Snack Bar	10:00 – 18:00
Soft / Hot Drinks and Beer	Azur Bar (Beach)	10:00 - 17:00, 20:00- 00:00
Soft / Hot & Local Alcoholic Beverages	Enjoy Bar	10:00 – 00:00 (depending on weather conditions)

Only on the day of arrival are provided in the minibar soft drinks (Cola, Fanta and Soda) Beer and Water. Every day is Minibar filled with Water. There is a hot setup in the room.

*** CHECK-IN TIME IS 14:00 AND CHECK-OUT TIME IS 12:00.**

- Please return your room card on the day of departure. For lost or undelivered cards, 10€ per card will be charged to your account.
- Mini Club is open for our guests of the ages of 4 - 12 y.o., between 10:00 - 12:30 and 14:30 - 17:00.
- Late Check-out is chargeable, and the room is provided until 16.00. Your request is evaluated according to the occupancy rate of the hotel.
- Daily use of our hotel is chargeable, please apply to the reception for your future visitors. Your request is evaluated according to the occupancy rate of the hotel.
- You can get the towel card from the reception on the day of arrival. For each not delivered towel card, 10€ will be charged to your account.
- The doctor can be called in an emergency, it is paid. Nurse working hours 09:00 - 18:00

FREE SERVICES

- Pool / Beach Sunbeds, Umbrellas, Towels
- Wireless Internet Service is free in the entire facility
- Turkish bath, sauna and gym
- Safe (To close, set a 4-digit password # Password should be entered to open.)
- Tennis Equipment

PAID SERVICES

- Second A'la Carte Restaurant Request
- Some imported drinks and all bottled drinks, freshly squeezed fruit juices, room service (24 hours)
- Massage and its types, telephone-fax services, Laundry services
- Shopping center, water sports, doctor service.
- Room service is available for 24 hours and is chargeable.
- Tennis Court Lighting
- Meeting Room and Equipment (Projection Device)
- Game room (billiards and table football)

***Reception: 80 / 84 Guest relations: 88 Switchboard: 0 Doctor's office: 3112 SPA: 3509**

*** Wireless is free. For the password, enter your Passport number or ID number.**

*** Smoking cigarettes and hookah is prohibited in the rooms.**

***Market, game room, hairdresser, doctor, SPA, main restaurant serve in the 9th block.**

IMPORTANT REMINDERS

- Keep your valuables in the safe in your room. The hotel is not responsible for lost or stolen items that are not kept in the safe.
- Armband system is applied in our hotel. The guests who do not use armbands cannot benefit from hotel services.
- Our guests under the age of 18 are not served alcoholic beverages.
- For hygiene reasons, please do not take food and drink out of the restaurant.
- The opening and closing hours and locations of restaurants and bars may change depending on the hotel management's requirement and weather conditions.
- For health, safety and hygiene reasons, it is not allowed to bring food and drink from outside.
- Free/Paid Local and import beverage Drinks are determined by the hotel management.
- Pool slide hours: 10:00 - 12:00, 14:00 - 16:00
- The pools are closed to use after 19:00 for cleaning and disinfecting works.
- During your stay, you can apply to Guest Relations for all kinds of information, complaints and requests.

RULES TO BE FOLLOWED IN THE HOTEL FOR YOUR HEALTH

- Wash your hands frequently for at least 20 seconds in accordance with hygiene rules and use disinfectant for your hands.
- If you have a food allergy, please notify the Guest Relations Department.
- If you feel any illness, please inform the hotel staff and the nurse.
- Use the Mini Club, animation, SPA and gym by following the rules set by the management.

The Hotel Management has the right to renew the Ultra All Inclusive concept due to weather conditions, guest requests or force majeure.