

KLEOPATRA BALIK HOTEL FACT SHEET

2023 SUMMER SEASON

Name of the Hotel : Kleopatra Balık Hotel
 Local Categorization : 3 Star Hotel
 Address : Kizilarpinari mh. Atatürk cd. No:220-1 Alanya / Antalya
 Telephone : 00 90 242 513 92 60
 Fax : 00 90 242 513 23 49
 Web Site : www.balikhotel.com
 E-mail : rezervasyon@balikhotel.com – balik@balikhotel.com
 Date of Construction : 1988
 Date of The Latest Renovation : 2012(inside of the rooms)
 Area : 1700 m²
 Number of Rooms : 114
 Number of Beds : 280
 Number of Lifts : 3
 General Manager :
 Name of Company : Balık Otelcilik Tur.Tic.ve San. Ltd.Şti.
 Invoice Address : Kızilarpınarı mh.Atatürk cd.No:220-1 Alanya/Antalya
 Tax Office and Tax Number : Alanya V.D 1370373396
 Languages Spoken : Turkish, English, German
 Beach : 1 Private Beach, Sand

LOCATION

Airport : Antalya (120 km)
 The Nearest Hospital : Alanya Private Baskent Hospital (2 km)
 Transportation : Public Shuttle; every 15 minutes to Alanya
 Taxi : Available for 24 hours / Taxi Station - front of the hotel.

OTHERS

Payment Type : Cash, Mastercard, Eurocard, Visa
 Pets : Not allowed
 Voltage : 220 Volts
 Non-Smoking Area : Non-Smoking Units in the Restaurant

ROOM TYPES AND DESCRIPTIONS

	STANDART	Fam.Room
TOTAL ROOMS	114	
NUMBER OF UNITS		
AREA (sqm)	17 m ² (without bath + balcony)	24 m ² (without bath + balcony)
BED CAPACITY/pax	2+1+inf	3ADULTS
SEA VIEW	24	x
SIDE SEAVIEW	90	X
BALCONY	X	X
SHOWER	X	X
HAIR DRYER	X	X
AIRCONDITION	X	X
DIRECT DIAL	X	X
FLOOR /CERAMIC	X	X
TV (SATELLITE)	X	X
MUSIC over the TV	X	x

Towel Change : Every 3 days
 Linen Change : Every 3 days
 Room Cleaning : Every day
 Air condition : 24 Hours

ACTIVITIES

Outdoor Swimming Pool : Fresh Water depth 165 cm
 Children Swimming Pool : Fresh Water depth 40 cm
 Free Of Charge Activities : Table Tennis, Beach Volley
 Activities on Charge : Sauna, Turkish Bath, Water Sports (banana, jet ski, water ski etc.)
 Free Of Charge Services : Sunbed, Sun Umbrella, Mattress (at the Pool) Baby cot, Baby seat, Internet
 and **wifi**,
 Services on Charge : Laundry and Dry Cleaning Services, Telephone, Facsimile,
 Photocopy, Internet services, Health Services, Sunbed, Sun Umbrella,
 Mattress(at the Beach), Rent a car, Hair Dresser, Market, Safe box

RESTAURANTS AND BARS

BOARD : ALL INCLUSIVE

RESTAURANT&BARS	OPERATION HOURS		
	Breakfast	Lunch	Dinner
MAIN RESTAURANT (Open buffet)	08:00 – 10:00	12:30-14:00	19:30-21:00
SERVICE BAR	Buffet Times Self Service		
POOL BAR	11:00 – 21:00 Beer-Wine-Raki-Vodka-Gin Soft Non- Alcoholic Drinks 21:00 – 01:00 Extra Charge		
BEACH BAR	10:00 – 18:00 Extra Charge		

KLEOPATRA BALIK HOTEL – S-2023

HOTEL INFORMATION

Welcome to Kleopatra Balik Hotel. Please read this paper and will inform for our hotel concept.

DEPARTURE: Checkout time is 12:00'clock .Please do not forget to submit the room key at the checkout day.If you wanna make late checkout ,ask one day before at the reception.

****Late checkout is (5,- Euro)**

Wristband: All our guest are required to wear the wristband during their stay in the hotel.

Doctor : The reception will help you and inform you.

THE CONCEPT OF ALL-INC.

Breakfast	08:00 – 10:00	Open Buffet
Lunch	12:30 – 14:00	Open Buffet
Dinner	19:30 – 21:00	Open Buffet

RESTAURANTS & BARS

Beverages included in the concept;

All local alcoholic and non alcoholic beverages : **11:00 – 21: 00 hours.**

Soft Alcoholic Drinks (**Beer, Wine, Raki ,Vodka,Gin**)

Soft Non-Alcoholic Drinks (Cola ,fanta, concentrated fruit juices, tea, coffee etc.)

All imported drinks, cocktails, fresh fruit juices, Turkish coffee, ice cream, ice tea and cappuccino are extra chargeable.

Main Restaurant Open in meal times with air-conditioned

Pool Bar 11:00- 21:00 Free (Beer Wine Raki Vodka and soft non-alcoholic drinks)
21:00 – 01:00 Extra Charge

TOWEL&SHEETS : It is not allowed to take the towel from the room to thea pool area and the beach area.

RECEPTION : Open 24 hours.(If you want to call the reception dial ' 0 ')

SAFE : (2 ,- Euro) per day.

ROOM CLEANING : Towels and sheets chaning every 3 days.

ROOMCARD : The room card can open your room door and useable for energy.

(If you lose the room card you should pay (**15,-Euro**) for the new card.)

INTERNET : Free internet in the lobby,extra in rooms

3,- Euro per day ,10,-Euro per week.

SERVICES & ACTIVITIES

FREE

Volleyball on the beach
Meeting Room & TV Room
Turkish Bath (Free Entrance)
Umbrella,Sunbed,Mattress at the pool

EXTRA CHARGE

Internet in Rooms
Safe Box
Massage
Doctor
Umbrella,sunbed,mattress at the beach
Rent a car
Laundry Service,Phone,Photograph&Hairdresser

