

2024 SUMMER SEASON
FACT SHEET & CONCEPT

GENERAL INFORMATION

| | | | |
|-----------------------|---|--|--|
| Name of the Hotel | Hotella Hotel & Spa 4* + | | |
| Web - E-mail | www.hotella.com.tr | info@hotella.com.tr | reservation@hotella.com.tr |
| Address | Kadriye Mh. 144. Sk. N:60/1 07500 Serik / ANTALYA | | |
| Telephone | +90 242 502 70 70 | | |
| Giata ID | 1202665 | | |
| Hotel Star Rating | 4*+ Hotel (Non Registered) | | |
| Total number of rooms | 200 Rooms - 450 Beds | | |
| Concept / Meal Plan | All Inclusive | | |
| Operation Period | 20.04.2024 - 31.10.2024 | | |
| Last Renovation | 2023 | | |
| Total Area | 10000m2 | | |
| Company ID | HKB Turizm Otelcilik Mob. Ve Dek. San. Tic. Ltd. Şti. / Sarigazi V.D. 4651107085 - ESENŞEHİR MAH. VATANSEVER SK. BOR HANI NO: 14/1 ÜMRANIYE/ İSTANBUL | | |
| * Currency | Bank Name | IBAN | Swift Code |
| Bank Accounts TL | HALKBANK | TR67 0001 2009 2330 0010 2630 52 | * |
| Bank Accounts EUR | HALKBANK | TR95 0001 2009 2330 0058 0011 95 | TRHBTR2AXXX |
| Bank Accounts USD | HALKBANK | TR42 0001 2009 2330 0053 0013 14 | TRHBTR2AXXX |
| Bank Accounts GBP | HALKBANK | TR32 0001 2009 2330 0055 0000 82 | TRHBTR2AXXX |

LOCATION

Belek, Turkish Riviera, Turkey

Ideal for couples, beach holidaymakers, families, travelers, sport groups. The hotel is located in Belek, the world's most well-known region with its natural beauties and sports activities. It is very easy to reach world heritage historical sites and shopping centers.

| | | | |
|-----------------------|--------------------------|-------------------------------------|---|
| GPS Coordinates | 36.873588, 31.033223 | | |
| Location of the Hotel | Town | Name of the nearest town | Located City |
| | Kadriye, Belek | Serik | ANTALYA |
| Nearby Places | Antalya Airport (AYT) | : 29 km | |
| | Gazipasa Airport (GZP) | : 149 km | |
| | Intercity Bus Terminal | : 9 km | |
| | Antalya City Center | : 25 km | |
| | Belek City Center | : 2 km | |
| | Kaleici Old Town | : 29 km | |
| | Apollon Temple | : 50 km | |
| | Aspendos Theatre | : 20 km | |
| | Perge Ancient City | : 23 km | |
| | Golf Club | : 6 km | The PGA Sultan and The Pasha Course, National Golf Club |
| Shopping Centers | : 4 km | The Land of Legends Shopping Avenue | Free Shuttle |

This service is not provided by the hotel management, there may be changes.
From Hotel 17:30, 19:30 / From Land Of Legends 21:00, 23:00

FACILITIES

| | |
|---------------------------|--|
| Reception | 24 Hours |
| Wireless Internet / Wi-Fi | Free - Entire Hotel + Beach |
| Car parking | Free of charge, next to hotel, in public area, no reservation needed |
| Spoken Languages | Turkish, English, German, Russian |

ACCOMMODATION

| | | | | |
|---------------|---------------------|-----------------|-----------------|---------------------------|
| Buildings | | | | |
| UNITS | How many buildings? | Number of Rooms | How many floors | How many lifts/elevators? |
| Main Building | 1 | 124 | 3 | 2 |
| Club Building | 2 | 76 | 2 | 0 |

Rooms Summary

| Room Type | Located | Size | Max. Capacity | Number of Rooms | Room View | Room Properties and Bed types |
|-------------------------------|---------------|-------------------|-----------------|-----------------|-----------|---|
| Club Room - French Balcony | Club Building | 18 m ² | 1+1 / 2+0 | 76 | | 1 King size bed (160*200cm) or 2 Single beds (90*200cm) |
| Economy Room - French Balcony | Main Building | 25 m ² | 1+2 / 2+1 / 3+0 | 16 | | 1 King size bed (160*200cm) or 2 Single beds (90*200cm) |
| Standart Room - Balcony | Main Building | 25 m ² | 2+1 / 3+0 | 96 | | 1 King bed (160*200cm) or 2 Single beds (90*200cm), Single bed will be placed in the room for additional guest. |
| Bunkbed Room - Balcony | Main Building | 25 m ² | 2+2 | 10 | | 1 King bed (160*200cm) and Bunk bed with 2 Single beds (90*100cm). |

Handicapped

| Room Type | Located | Size | Max. Capacity | Number of Rooms | Room View | Room Properties and Bed types |
|-------------|---------------|-------------------|---------------|-----------------|-----------|---|
| Handicapped | Main Building | 25 m ² | 1+1 / 2+0 | 2 | Garden | 1 King size bed (160*200cm) or 2 Single beds (90*200cm) |

Rooms Information

| | Club Room - French Balcony | Economy Room - French Balcony | Standart Room - Balcony | Extra Information |
|--|----------------------------|-------------------------------|-------------------------|------------------------------|
| How many rooms does it consist of | 1 | 1 | 1 | |
| How many bedrooms? | 1 | 1 | 1 | |
| Is there a living room? | NO | NO | NO | |
| How many bathrooms? | 1 | 1 | 1 | |
| Shower | YES | YES | YES | |
| Is there a jacuzzi? | NO | NO | NO | |
| Is there a private sauna /hammam? | NO | NO | NO | |
| Is there a private pool? | NO | NO | NO | |
| Is there a kitchenette and utensils? | NO | NO | NO | |
| What type of balcony? (normal, french, etc.) | French | French | Standart | |
| Smoking in the rooms | NO | NO | NO | Smoking available in Balcony |
| Floor type in the room | Laminate | Laminate | Laminate | |

The Standard Equipments and Services of the Rooms

| | YES / NO | EXTRA | CHARGE | Extra Information |
|-----------------------------|----------|-------|--------|--|
| Split - Air Conditioner | YES | FREE | | |
| Mini Bar | YES | FREE | | Soft Drinks: Water, Mineral Water, Coke etc. on Arrival - Daily water refill in the following days |
| Safe Box | YES | FREE | | |
| Kettle and Coffee-Tea Set | YES | FREE | | Set Up content: Black Tea and Herbal Teas, Instant Coffee, Milk powder, Sugar |
| Wireless Internet | YES | FREE | | |
| Electronic door lock system | YES | FREE | | |
| LCD TV, HD channels | YES | FREE | | Local, European, Russian Countries popular TV Channels |
| Telephone | YES | FREE | | internal calls only |
| Hair Dryer | YES | FREE | | |
| Slippers | YES | FREE | | |
| Towel Set | YES | FREE | | |
| Bathrobe | YES | YES | 10 € | Payment will be made once during the stay. |
| Bathroom Amenities: | YES | FREE | | Hand Soap, Shampoo, Shower Gel |

Housekeeping Services

Room Cleaning - Every 2 days

Linen Change - Every 3 days

| POOLS | | | | | | |
|---|---|---------------------------|---|--|--|--|
| Under the supervision of lifeguard protection during the operation hours | | | | | | |
| | Length | Width | Size | Depth | Heating | |
| Outdoor swimming pool - 1st / Animation Pool | | | 550m2 | 1,40m | NO | |
| Outdoor swimming pool - 2nd / Adult Only | | | 135m2 | 1,40m | NO | |
| Kid's pool | | | 25m2 | 40cm | NO | |
| Indoor swimming pool | NO | NO | NO | NO | NO | |
| WATER SLIDES | | | | | | |
| Under the supervision of lifeguard protection during the operation hours | | | | | | |
| | Number of Slides | Working Hours | Heating | Extra Information | | |
| Water Slides - for Adults | 3 | 10:00-12:00 / 14:00-17:00 | NO | Children can use under the supervision of parents | | |
| Water Slides - for Children | N/A | N/A | * | * | | |
| BEACH | | | | | | |
| Under the supervision of lifeguard protection during the operation hours | | | | | | |
| | FREE | EXTRA | Extra Information | | | |
| Hotel's private beach | YES | | | | | |
| Underground pass between Hotel and beach | N/A | | | | | |
| Free Wi-Fi | YES | | | | | |
| Shuttle bus how many times at day? | YES | FREE | 6X DEPARTURE FROM HOTEL to BEACH - 6X DEPARTURE FROM BEACH to HOTEL | | | |
| Beach | SANDY | Fine Sand | | | | |
| Entrance to the sea | SANDY | Fine Sand | | | | |
| Distance from the Hotel to the beach (in meters) | 4500M | | | | | |
| Beach towels | YES | FREE | NO DEPOSIT / It can be delivered from SPA with a towel card. | | | |
| Parasol | YES | FREE | | | | |
| Sunbeds | YES | FREE | | | | |
| SPA CENTER | | | | | | |
| * The spa center is located in the garden area of the hotel, which our guests can easily reach. | | | | | | |
| | FREE | EXTRA | Working Hours | | | |
| Number of pools (heated or not?) | N/A | N/A | 08:30 - 20:00 | | | |
| Turkish bath | YES | FREE | 08:30 - 20:00 | | | |
| Sauna | YES | FREE | 08:30 - 20:00 | | | |
| Steam Bath | YES | FREE | 08:30 - 20:00 | | | |
| Jacuzzi | | YES - EXTRA | 08:30 - 20:00 | | | |
| Massage Packages | | YES - EXTRA | 08:30 - 20:00 | | | |
| Others: Fish Therapy etc. | | YES - EXTRA | 08:30 - 20:00 | | | |
| ACTIVITIES | | | | | | |
| * Free of Charge activities to be used in the hotel. | | | | | | |
| GYM & Fitness Center | Dart | Table Tennis | Chess - in Game Room | Table games - in Game Room | | |
| ANIMATION AND EVENTS | | | | | | |
| * Free activities at the hotel. These services is not provided on the beach. | | | | | | |
| Animation Team | Pool Activities or Games | Day Animations | Night Animations | Night Shows | Mini Club | |
| OFF DAY SUNDAY | | | | 6 times in a week | Children aged 4 and above are accepted. | |
| CHILDREN POLICY (04 - 09 Ages) | | | | | | |
| | FREE | EXTRA | COST | Extra Information | | |
| Mini club | YES | | | WORKING HOURS 10:00-12:30 / 14:30-17:00 | | |
| Kids animation | YES | | | WORKING HOURS 10:00-12:30 / 14:30-17:00 | | |
| Mini disco | YES | | | | | |
| Children's playground | YES | | | | | |
| Baby chairs in the restaurants | YES | | | | | |
| Baby cots in the rooms | YES | | | | | |
| Babysitter | N/A | N/A | N/A | This service is not provided regardless of whether it is paid or free. | | |
| MEAL PLANS | | | | | | |
| * ALL INCLUSIVE * | | | | | | |
| FOOD & BEVERAGES | | | | | | |
| * Food and beverage orders to be given after the end of the All inclusive concept are paid. | | | | | | |
| Restaurants : Main Restaurant, Pool Snack Restaurant, A' la Carte | | | | | | |
| Bars : Lobby Bar, Pool Bar, Restaurant Bar | | | | | | |
| RESTAURANTS | Cost | Working Hours | Cuisine | Outdoor / Indoor | Extra Information | |
| Main restaurant | FREE | 07:00-21:00 | International | Indoor | Dilara Restaurant | |
| Children's Restaurant | N/A | | | | | |
| Pool Snack Restaurant | FREE | 12:00-16:00 | Snacks | Outdoor | | |
| Beach Snack Restaurant | FREE | 12:00-16:00 | Snacks | Outdoor | | |
| A la carte restaurant (Avin) | EXTRA | 19:00 - 21:00 | Turkish, Fish | Indoor | Per Person 20€ / Children Discount 50% / All drinks consumed during the meal are subject to a fee as detailed in the menu. Reservations must be made in advance. | |
| BARS | Cost | Working Hours | Outdoor / Indoor | Concept | Extra Information | |
| Lobby bar | FREE | 09:00-23:00 | Indoor | All Inclusive | Local alcoholic - non alcoholic drinks, soft drinks and hot beverages | |
| Pool Bar | FREE | 10:00-23:00 | Outdoor | All Inclusive | Local alcoholic - non alcoholic drinks, soft drinks and hot beverages | |
| Beach Bar | FREE | 10:00-17:00 | Outdoor | All Inclusive | Local alcoholic - non alcoholic drinks, soft drinks and hot beverages | |
| A la carte Bar - Avin | EXTRA | 19:00 - 21:00 | Indoor | Extra-Menu | Luxury and brand drinks, Local alcoholic - non alcoholic drinks, soft drinks and hot beverages | |
| Avin Bar | EXTRA | 22:00-02:00 | Indoor | Extra-Menu | Luxury and brand drinks, Local alcoholic - non alcoholic drinks, soft drinks and hot beverages | |
| Vitamin Bar | EXTRA | 22:00-01:00 | Indoor | Extra-Menu | Water Pipe, Fresh Juices | |
| Meals | | | | | | |
| | Cost | Service | Service Hours | Located | Extra Information | |
| Breakfast (Open Buffet) | FREE | Open Buffet | 07:00-09:30 | Restaurant | | |
| Late Breakfast | FREE | Open Buffet | 09:30-10:30 | Restaurant | | |
| Lunch | FREE | Open Buffet | 12:30-14:00 | Restaurant | | |
| Dinner (Open Buffet) | FREE | Open Buffet | 19:00-21:00 | Restaurant | | |
| Midnight Mini Buffet | FREE | Open Buffet | 23:00-24:00 | Restaurant | | |
| Snack | FREE | Open Buffet | 12:00-16:00 | Snack Restaurant | Soup & Aparatives | |
| Ice cream | FREE | Service | 15:00-16:00 | Snack Restaurant | | |
| Patisserie - Cookie Service | FREE | Service | 16:00-17:30 | Lobby | | |
| PAID SERVICES | | | | | | |
| Bottle of luxury and brand drinks | Room services | | Fresh fruit juices | | | |
| Laundry Services | Airport Transfers | | Laundry Services | | | |
| Doctor, Nurse services: | The medical team is at the hotel, limited to working hours. | | | | | |
| Room Decoration: | This service is provided in partnership with a professional organization company. The service fee varies depending on demand. | | | | | |
| OTHERS | | | | | | |
| Honeymoon Set Up - Free Of Charge | Fruit basket, a bottle of wine in the room, Bathrobe for Honeymooners | | | | | |
| Birthday Set Up - Free Of Charge | Birthday Cake in Restaurant - Service will be provided according to the number of guests staying in the same room. | | | | | |
| POLICIES - TERMS & CONDITIONS | | | | | | |
| Check-in & check-out policy | Check-in time - from 14.00 hrs onwards. The hotel does not guarantee that its guests will be given a room before this time or that they will benefit from hotel services. Check-out time - before 12.00 hrs. Late check-outs are strictly subject to Hotel availability, and an additional charge will apply. | | | | | |
| Pets Policy | Pets are not allowed. (Sorry) | | | | | |
| Payment | We accept the following types of payment: Cash, Credit & Debit Cards (Visa, MasterCard) | | | | | |
| Policy | <p>Right of Refusal: The Hotel reserves the right to refuse a guest entry and accommodation if, on arrival, management reasonably considers that the guest is under the influence of drink or drugs, is unsuitably dressed or is behaving in a threatening, abusive or otherwise unacceptable manner.</p> <p>Disturbance: The Hotel reserves the right to require a guest to leave if he/she is causing a disturbance, annoying other guests or Hotel staff or is behaving in an unacceptable manner.</p> <p>Hotel Rules: Guests shall comply with all reasonable rules and procedures in effect at the Hotel, including but not limited to health and safety and security procedures and statutory requirements as to registration.</p> <p>Losses, Liabilities etc.: Guests must report any loss of or damage to their property immediately on discovery to the Hotel and shall make themselves available to assist with any reports made by the Hotel to the police.</p> <p>The Hotel shall not be liable to a guest for any loss or damage to property caused by the misconduct or negligence of a guest or an Act of God, or where the guest remains in exclusive charge of the property concerned.</p> <p>Damage to hotel property: We reserve the right to charge guests the cost of rectifying damage, caused by the deliberate, negligent or reckless act of the guest to the hotel's property or structure. Should this damage come to light after the guest has departed, we reserve the right to make a charge to the guest's credit / debit card, or send an invoice for the amount to the registered address. We will however make every effort to rectify any damage internally prior to contacting specialists to make the repairs, and therefore will make every effort to keep any costs that the guest would incur to a minimum.</p> | | | | | |
| Hotella Hotel & Spa management has a right to change operating hours of all outlets and facilities and activities without prior notice due to seasonal and weather conditions. | | | | | | |